



SUMMER 2009 CAMP PHOTOS, NEWS, AND E-MAIL

As a registered family at Camp Arrowhead, you have an account on our website – provided by our technology partner, CampMinder. Your account offers a variety of features that help us conveniently share and collect information so that we can take the best possible care of your children.

Using your account this summer, you will be able to share in the fun and excitement of camp by viewing our online photo gallery and newsletter and by sending one-way e-mails to your campers.

GET STARTED NOW – IT'S EASY!

1. Simply visit our website and click the “Login” button on the home page or parent section.
2. Login using your e-mail address and password. If you do not know your password, click the “Retrieve Password” link to have a random password generated and e-mailed to you. You may change your password by clicking on Login Details under the “My Account” menu after you login.
3. Follow the “Photo,” “Email,” and “News” links to access our community features! Sending e-mails requires the purchase of e-mail credits. To do so, simply follow the on-screen instructions.

FREQUENTLY ASKED QUESTIONS

Why do I have to pay for this service?

Each morning, the CampMinder system sorts the messages for us to print out and distribute to campers with the regular mail. This system also protects us from computer viruses and allows us to more easily manage the large volume of e-mails we receive. Your payment to CampMinder helps cover the cost of the system, paper, ink, and labor and frees us to do what we do best – be with your kids! E-mail credits cost \$1 each and can be purchased in various sized packages. The charge to your credit card will read “CampMinder” – Camp Arrowhead does not receive money from this service.

Can other friends and relatives use these services?

Yes! Once logged into your account, click on the “My Account” menu. From there, you can create Guest Accounts for family and friends.

What do I do if I lost my username and password?

You can get it online by clicking on the “Retrieve Password” link on the login page. You will receive an email with your password within a few minutes.

Who do I call if I have questions or problems?

If you have trouble logging in, please contact the camp office at 828.692.1123. For all other issues relating to the photo and e-mail system, please contact myCampMinder Support via creating a Help Ticket from the Help menu within your online account. Your question will be addressed promptly.